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This warranty is valid for the owner of a single family residence in which the owner is the primary occupant, and in which Pental Quartz was originally installed. It does not cover any application for use in a commercial property including but not limited to: areas open to the general public, rental properties, motels/hotels, temporary residence s, or buildings designed for business.

When installed in a newly constructed home, the owner/occupant taking possession of the single family residence from the builder will be considered the owner, and will have full rights under this warranty.

Pental Quartz, when fabricated and permanently installed by a Certified installer, in a single family residence shall be covered under this warranty for manufacturing defects, for a period of fifteen (15) years from original installation. Claims relating to faulty installation are not covered by this warranty and must be addressed with installer.

Commencement of this warranty shall be the date of original installation and will cover the repair or replacement of the defective material.

In all cases, resolution of the claim, whether repair or replacement, is at the sole discretion of Surfaces.



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This warranty applies only to products that were installed after January 1, 2009

To register your installation of PentalQuartz, you may complete the online registration at the Resources page of PentalQuartz.com. You can also download the registration form from our website and mail it to:

Warranty: Pentalquartz
c/o Architectural Surfaces
713 S Fidalgo
Seattle WA 98108

To file a warranty claim you must contact the fabricator where PentalQuartz was purchased within 30 days of failure. You may also contact Architectural Surfaces at 206-768-3200 within this time frame.

If you have failed to register your installation, or for some reason no registration is on file, Architectural Surfaces will honor its obligations under this warranty, as long as the following are provided: written documentation, such as a receipt or invoice, showing the fabricator that sold the PentalQuartz, the certified installer who performed the installation, the date of installation and the owner of the property, as defined above, who purchased PentalQuartz, and to whom the warranty was issued. This warranty applies to Pentalquartz products supplied by Architectural Surfaces. In no way does it apply to any other products or materials supplied by any other manufacturer or supplier, including other quartz products.

- V. PentalQuartz must be maintained according to the Care and Maintenance guidelines to be eligible under this warranty. These guidelines are available on the Resources page at PentalQuartz.com.
 - VI. This warranty is valid only for PentalQuartz installed in a single family residence, and only when the owner is the primary occupant.
 - VII. This warranty is valid only when PentalQuartz was permanently installed and has not been moved from its original installation.
 - VIII. This warranty only covers materials that have been paid in full.
 - IX. In order to receive redress under your warranty claim, you must grant access to Architectural Surfaces or its authorized agents to inspect and assess the validity of the claim. You must additionally agree to cooperate in their effort to satisfy the obligations of this warranty.
 - X. Architectural Surfaces will repair or replace, at its discretion, material covered under this warranty that failed due to manufacturing defect.
 - XI. In the event of replacement, exact color match to claimed material is not guaranteed, due to variations in the manufacturing process.
 - XII. This warranty covers the replacement of the defective material. It does not cover labor, removal, fabrication, or installation of material, nor does it cover any other incidental costs that may be associated with the removal or reinstallation of material covered under this warranty.
 - XIII. This warranty is transferable only under the following conditions: the initial owner, as defined above, must have registered the warranty with Architectural Surfaces, the registered owner must submit in writing, to Architectural Surfaces, the name and phone number of the new owner, as well as the address of the single family residence where PentalQuartz is installed. In all cases, the new owner must follow the warranty guidelines for care and use in order to receive benefits under this warranty.
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- XIV. Any warranty that has been transferred will be prorated. That warranty will be valid for only ten (10) years from the original installation date.
- XV. Architectural Surfaces is the final arbiter of all claims and interpretations made against this warranty and its determination shall be final. No one is authorized to make any claims or promises outside of this document on behalf of Architectural Surfaces.

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- A. This warranty does not cover any application for use in a commercial property, including but not limited to: areas open to the general public, rental properties, motels/hotels, tem



- O. This warranty does not cover any alteration of the finishes applied by the factory. The fabricator will be solely responsible for any issues that arise from the modification of the factory finish, specifically the creation of honed finishes. Only those colors listed by Architectural Surfaces as “honed” in the brochures, sample books and on the website will be eligible under this warranty.
 - P. Honed finishes will show wear marks from day to day use. Those marks are considered normal when dealing with a honed finish and will not be covered by this warranty. Architectural Surfaces wants you to get years of satisfaction from PentalQuartz. Please be sure to read and understand all aspects of having a honed surface in your home. You may view the PentalQuartz Care instructions on the Resources page at PentalQuartz.com.
 - Q. This warranty does not cover labor, removal, fabrication, or installation of material, nor does it cover any other incurred costs that may be associated with the removal or reinstallation of material covered under this warranty.
 - R. Although man made, each slab of PentalQuartz is unique. Examples provided to customers and dealers may not be an exact match in color, hue, shape, or distribution of quartz to what is installed on any given application due to variations both in the natural properties of quartz, and the manufacturing process. These variations from the samples viewed will not be covered under this warranty.
 - S. Spots or blemishes less than 16mm (5/8”) are a natural part of the manufacturing process, are not considered flaws, and will not be covered under the warranty.
 - T. This warranty does not cover any damage that may be incurred while the material is stored or installed on a construction site prior to the “owner” taking possession. Nor does this warranty cover any damage done to the material as a result of a remodel process.
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